

ROLL -OUT AND RECYCLING EXEMPTIONS
CITY OF ALCOA RESIDENTIAL GARBAGE COLLECTION

1. 75 YEARS OF AGE AND OLDER

Persons 75 years of age or older who desire special assistance may apply to the City for exemption. Proof of age will be required. Special assistance with garbage carts and recycling bins will be provided if there is no other non-exempt household member. Such persons may apply in person at the City Public Works offices or may call the Sanitation Division. If a telephone call is made, a City representative will visit the resident to confirm eligibility.

2. HANDICAP PARKING PERMIT

Any person possessing a handicap-parking permit may contact the City for special assistance. Exemption will be granted if there is no other non-exempt household member. Persons requesting such an exemption may apply in person at the City Public Works offices or may call the Sanitation Division. If contact is made by telephone, a City representative will visit the resident to confirm eligibility.

3. MISCELLANEOUS, MEDICAL, PHYSICAL, RESTRICTED STRENGTH

If an individual desires special assistance for medical, physical, and/or restricted strength reasons but does not qualify for exemption #1 or #2, application for exemption may be made to the Public Works Department. An explanation of the reason(s) for the exemption must be clearly made. Support documentation (e.g. medical doctor's evaluation) may be attached. Such applications will be reviewed by representatives of the City staff and Contractor (if applicable). The resident will be notified whether the exemption is granted and, if granted, whether the exemption applies to the collection of garbage and/or recyclables.

4. TOPOGRAPHY, SLOPE, DISTANCE, ETC.

If an individual desires special assistance due to the topography of their residence, slope or distance of their driveway, or other similar condition but does not qualify for exemptions #1 or #2, application for exemption may be made to the Public Works Department. An explanation for the reason(s) for the exemption must be clearly made. Such reason(s) must include an explanation as to why the conditions cannot be overcome by the individual. Such applications will be reviewed by representatives of the City staff and Contractor (if applicable). Such review shall include a site inspection attended by the applicant and City/Contractor staff representatives. The resident will be notified whether the exemption is granted and, if granted, whether the exemption applies to the collection of garbage and/or recyclables.

SHORT-TERM ACCOMMODATIONS

For garbage collection only, residents may contact the City for special assistance due to short-term conditions that limit their ability to place their cart at the street. Examples under which such short-term assistance will be granted includes, but are not necessarily limited to, extended (min. one week) absences, hospitalization, physical injuries, etc. Individuals desiring such assistance should contact the Alcoa Public Works Department.

(Revised 02/28/2012)